



Legal Considerations Agreement

At Snuggles & Hugs Pet Care, we are honored by the trust you place in us when caring for your pets and your home. This agreement helps ensure that every visit is safe, organized, and attentive for both pets and their families.

For purposes of this agreement, the terms Client, Owner, and Pet Owner refer to the individual requesting services for one or more pets.

Service Authorization

A completed Reservation Request Form must be submitted and accepted before services are scheduled.

Prior to the start of services, the Pet Owner must complete the required onboarding forms, including the Client Information Form, Pet Information Form (one per pet), Veterinary Release Agreement, Key Handling Agreement, and this Legal Considerations Agreement.

These forms provide the information necessary to safely care for each pet and access the home during scheduled visits.

Policy Acknowledgement

The Client acknowledges that they have reviewed and agree to the current Snuggles & Hugs Pet Care policies, including payment terms, cancellation policies, holiday service fees, and scheduling guidelines as published on the company website.

Payment & Reservations

Payment in full is required at the time of reservation unless other arrangements have been made in writing.

Reservations are confirmed once payment is received. Services may be cancelled if payment is not received as agreed.

Returned checks are subject to a \$50 service fee.

Pet Behavior Disclosure

The Pet Owner represents that their pet has no history of aggression or behavior that could pose a risk to people, other animals, or property unless disclosed in writing.

The Pet Owner agrees to be responsible for any injury, damage, or liability caused by their pet.

Veterinary Care

If a pet becomes ill or injured during the service period, Snuggles & Hugs Pet Care may seek veterinary care if necessary.

A separate Veterinary Release Agreement is maintained for this purpose. All veterinary expenses and related costs remain the responsibility of the Pet Owner.

Property & Home Access

The Pet Owner is responsible for ensuring that the home and yard are secure for pet visits, including functioning gates, fences, doors, locks, and latches.

Snuggles & Hugs Pet Care is not responsible for pets that escape due to faulty fencing, gates, doors, or unsecured property.

If a home experiences mechanical or household issues outside the sitter's control, such as electrical problems, plumbing leaks, or acts of nature, reasonable efforts will be made to notify the Pet Owner or emergency contact.

Snuggles & Hugs Pet Care is not responsible for burglary or unauthorized entry if the home has not been properly secured.

Keys & Home Security

Keys will be handled according to the Key Handling Agreement and returned according to the Pet Owner's instructions.

Snuggles & Hugs Pet Care is not responsible for loss or damage to property if third parties have access to the home during the service period.

Plants & Household Items

While written instructions will be followed as closely as possible, Snuggles & Hugs Pet Care is not responsible for wilted or unhealthy plants due to environmental conditions beyond the sitter's control.

Clients are encouraged to place indoor plants together in a visible location and provide clear watering instructions.

Pet Supplies

The Pet Owner agrees to provide all necessary supplies for their pet's care, including food, medications, leashes, collars, litter, and cleaning supplies.

If necessary items are unavailable, Snuggles & Hugs Pet Care may purchase them for the pet's care. The Pet Owner agrees to reimburse these costs within 14 days.

Service Safety

Snuggles & Hugs Pet Care reserves the right to refuse or discontinue services if a pet presents a danger to itself, other animals, people, or the pet sitter, or if the home environment is unsafe.

If necessary, the pet may be transported to a veterinary facility or boarding provider at the Pet Owner's expense.

Liability

Snuggles & Hugs Pet Care agrees to provide services in a reliable and caring manner.

However, the Pet Owner releases and holds harmless Snuggles & Hugs Pet Care and its employees or contractors from claims, damages, or losses arising from services rendered, except in cases of proven negligence.

The Pet Owner agrees to indemnify and hold harmless Snuggles & Hugs Pet Care from claims or damages caused by their pet.

Insurance

Snuggles & Hugs Pet Care maintains insurance coverage during the service period. Independent contractors assisting with services may carry their own liability coverage.

Notification of Concerns

The Pet Owner agrees to notify Snuggles & Hugs Pet Care of any concerns regarding services within 24 hours of the final visit.

Agreement Updates

This agreement replaces any prior Legal Considerations Agreement and may be updated periodically. Current policies will be available on the Snuggles & Hugs Pet Care website.

Client Acknowledgement

By signing below, the Client confirms that they have read and understand this agreement and agree to the terms outlined above.

Client Name: _____

Signature: _____

Date: _____